

**MINUTES OF THE ANNUAL GENERAL MEETING
OF THE
THE POLICE TREATMENT CENTRES
AND
THE POLICE CHILDREN'S CHARITY**

**HELD AT THE ST ANDREWS, HARROGATE
ON TUESDAY 3 JUNE 2025**

PRESENT

| | |
|-----------------------------------|------------------------|
| Chairman of the Board of Trustees | Mr Liam Kelly |
| Treasurer | Mr Craig Grandison |
| Chief Executive | Colonel Patrick Cairns |

Members of the Board of Trustees of the two Charities, Delegates, Members of Donating Forces, Welfare Officers and Professional Advisors.

APOLOGIES

Apologies for non-attendance had been received from the following forces:

| | |
|--------------------|--------------|
| British Transport | (PTC & TPCC) |
| Cumbria | (PTC & TPCC) |
| Greater Manchester | (PTC & TPCC) |
| Isle of Man | (PTC & TPCC) |
| Northamptonshire | (PTC) |
| South Yorkshire | (PTC & TPCC) |
| Staffordshire | (PTC & TPCC) |
| West Midlands | (PTC) |

Apologies for non-attendance had been received from the following Trustees

| | | |
|--------------|-----------------|-------------|
| Stuart Cowan | Janet Fisher | Rob Hay |
| Kate Meynell | Lauren Poultney | Sarah Raitt |
| John Robins | Allen Shaw | |

Apologies for non-attendance had also been received from the following:

Angela Harris, President
Sophia Majaya, Flint House Police Rehabilitation
Geoff Cheshire, Police Care UK
Dave Blundell, Police Charities UK
Sherral Keywood, Police Children's Fund
Peter Sweeney, Blue Lamp Foundation
Richard Critchley, NARPO
Liz Eades, College of Policing

and 28 representatives from constituent forces.

Approved by: _____ Chairman BoT Mr Liam Kelly Date _____

THE POLICE TREATMENT CENTRES AND THE POLICE CHILDREN'S CHARITY

JOINT MEETING

Mr Liam Kelly, Chair of the Board of Trustees addressed those present, explaining that he was delighted to be at the AGM and welcomed all attendees to the Annual General Meeting.

1. **ATTENDANCE:** All Forces who contributed to the Charities, with the exception of those detailed in the apologies section, were present.
2. **APOLOGIES:** These had been received from those people listed in the preface to the Minutes.

3. **THE POLICE TREATMENT CENTRES**

3.1 **MINUTES OF THE ANNUAL GENERAL MEETING HELD ON 4 JUNE 2024**

The minutes had been circulated to all members, displayed on the Charity's website and were taken as read. The minutes were proposed by A Lees, NARPO and seconded by T Purcell, Police Service of Northern Ireland that they be accepted as a true record. All present agreed.

3.2 **MATTERS ARISING FROM THE MINUTES**

There were no matters arising.

3.3 **OPENING REMARKS** **by Liam Kelly, Chair, Board of Trustees**

As the Chair of the Board of Trustees of the Police Treatment Centres, L Kelly welcomed all attendees to the 2025 Annual General Meeting.

3.4 **AUDITORS REPORT** **Presented by Andy Nichols, TC Group**

A Nichols, TC Group reported on income and expenditure which showed that income in 2024 was £7,285,000 and expenditure of (£7,095,000).

A Nichols confirmed that the accounts showed a true and fair view of the Charity, there was no reference to any going concern material uncertainties and there had been no other matters to report.

Overall, an unqualified positive audit report.

There were no questions.

3.5 **TREASURER'S REPORT** **Presented by Craig Grandison, Treasurer**

Craig Grandison, Treasurer, prior to delivering his report, asked that any questions be saved until the end of his presentation.

We believe that over the last few years the Charity has put in place plans and policies, which have produced strong financial results, which you will hear more about today. Therefore, the focus of today's message is outcomes together with future plans.

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Earlier the auditors gave a breakdown of the 2024 out turn. I will now provide a little more detail as to what happened in 2024.

2024 was another challenging year financially. Like everyone else the Charity had to deal with the wars in Ukraine and the Middle East. These put additional pressures on the 2024 budget. While we began to see small reductions in utilities they have not fallen to the levels before the invasion of Ukraine, and we don't expect them to. Food and employee costs are still rising although not at the same pace as in 2023.

Positively from January 2024 Police Staff have been able to donate and receive the first-class treatment we provide. We feel this is the right thing to do and offers parity across the force and from a financial point of view has meant we haven't seen a drop in serving numbers donating.

As you heard from the auditors the Charity delivered a financial surplus in 2024. The key reasons behind this result are.

- High interest rates have meant we have generated £300,000 through treasury management.
- We signed contracts with both Immigration Enforcement and Border Force to provide treatment during 2024.
- We ran additional wellbeing breaks during the year.

While these are excellent results, I have to remind you that once we remove the unused contingency the surplus is £89,635 which is 1% of the budget. As you can see without the additional income generated during the year this would have resulted in a deficit budget.

The Charity over the last ten years has worked hard to ensure its financial position is strong and that it can continue to deliver the same level of excellent treatment and in some areas increase the support available, and I want to confirm to you that this remains the case.

However, going forward, like everyone we have got some challenging times ahead and difficult decisions to make. One of those challenges will be meeting the increase in National Insurance. The impact of this to the Charity will be in excess of £150,000 in a full year.

2024 remained a turbulent year with the wars in Europe and the Middle East. Despite this our investments increased in value by more than £500,000. The impact of the proposed tariffs imposed by the USA has had a significant impact on the value of our investments. However, they have always been long term investments and like everyone else we will be holding our position and working directly with our advisors Prosperis and our investment company Cazenove to get the best solution for the PTC.

Support from retired officers continued to grow and yet again has contributed positively to the operation of the Charity. An update on the breakdown of these donations is as follows.

In 2024 the Charity generated just over £700,000 from the donations of retired officers which is an increase on the previous year. Included in this amount was a generous donation of £50,000 from the RUCGC PSNI Benevolent Fund in support of all its retired officers.

To give you an update of the success, we have profiled the donations made by the 10,171 donating retired officers at 31 December 2024.

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This number continues to increase on a daily basis and we are grateful for their support to the Charity (this excludes retired officers from Northern Ireland who benefit from the donation made by the RUCGC PSNI Benevolent Fund).

In January 2023 the Charity increased the minimum donation rate for retired officers to £4.50 per month. We are grateful to the retired officers who donate and even with the increase you can see that 25% still pay more than the requested minimum.

A major part of the Charity's success in generating income is through its trading activities. 2024 was a positive year despite the financial pressures with the trading arm generating a profit of £217,000. This was an increase of £71,000 on the previous year which is positive.

Income comes from two key areas;

Firstly, Bed and Breakfast. 2024 continued to be extremely popular with our annual targets being surpassed. During 2023 we moved our B&B to an automated process where booking including payment is made online. The automated process has assisted us in our marketing. During 2024 we made the decision to allow one of the cottages at Castlebrae to be hired out for B&B and this has proved very popular. Please don't forget that B&B is available to all the Blue Light Services and Law Enforcement partners and you can have a weekend here cheaper than Harrogate Travelodge!

Secondly facility hire. This has two strands, the first being our swimming pools. We have been able to renegotiate our contracts with local swim schools which, have resulted in increased hours together with a higher hourly rate which has generated additional income.

The second strand of facility hire is the conferencing facilities. We have seen a significant increase in bookings in the last 18 months including repeat bookings from Federations, Force recreation groups, NHS and National Childbirth Trust. The Charity has excellent conference facilities here in Harrogate and in Scotland. We are really seeing the benefits of our marketing campaign through new and return bookings. We are careful to ensure income generation through trading does not impact on our core business of providing care for patients.

All profits generated by the trading arm are gift aided back to the Charity in a tax efficient manner and used for patient care.

As a method of financial prudence, the Charity presents to the Trustees a medium-term financial forecast as part of the budget process.

There is no hiding from the fact that inflation has had a significant impact on the Charity, and this is still being felt. We have seen items such as wages, fuel, utilities and catering increase significantly. Hopefully we have seen an end to the recent high levels of inflation but all of these items continue to impact the Charity.

In 2016 when we increased the donation rate for the first time in five years by 50p per week, we said this provided us with financial security through to 2020, subject to any unforeseen events affecting the Charity. As you can see from the figures this is likely to be the last year we can hold the donation at its current rate.

Since 2016 the Charity has used the 50p per week increased donation and invested back into the Charity in the following areas to ensure we can provide improved and more targeted support. Examples of this include.

1. Structured wellbeing programme for mild to moderate stress and anxiety.
2. A wellbeing course for retired officers.
3. Women's Health programme which will be expanded.

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4. Online physio for those patients who can't attend the PTC.
5. Additional benefits such as a job-related fitness test.
6. A new £5 million wing to double the capacity for wellbeing at Harrogate.
7. Maintaining both buildings to the highest of standards.
8. Meeting the financial demands of inflation.

I think you will agree it is truly remarkable that the 50p increase nine years ago has allowed us to incorporate all the above benefits. I think we are one of the few organisations which has delivered so much and has not increased the donation rate. The scale of the deficit facing the Charity if nothing changed was noted.

As you can see from our medium-term financial strategy we are now moving to a period where we are operating with a deficit budget. The previous financial decisions have allowed us to build up a reserve equal to one year's running costs and we will use some of this over the next year while we look at a range of measures to bridge the gap. While we can't operate with a negative budget forever, we are mindful of the financial situation our donors find themselves in and the continued support they have provided during what have been very difficult times for them as well.

Those of you that are regular attenders to the AGM might have noticed that the presentation has looked a little different this year, and we are really pleased to be showcasing our refreshed branding for the first time at an AGM. The rebrand was an opportunity to modernise our images, strengthen our identity and ensure that our message resonates more powerfully with the policing profession. We hope you agree we have achieved this.

The PTC is undergoing a Digital Transformation, more on this shortly from Sarah Ward, but the first step towards this was a more accessible and user-friendly website. As you can see, we saw a big uplift in visitors to our website when launched, and feedback continues to be positive.

In the last 12 months, we have also engaged with even more Ambassadors, and secured nine Champions, who take their commitment even further, acting as a key point of contact within their Force to promote the vital work of the PTC. They support our Charity Engagement, playing an essential role in spreading the word about the PTC and supporting the wellbeing of the policing profession.

If you would like more information about becoming an Ambassador or Champion please speak to our Charity Engagement Team.

As mentioned earlier the Trustees have made a number of decisions to protect the long-term financial stability of the Charity. At the Board Meeting in October 2024 the Trustees decided to set a deficit budget of £558,430 for 2025. Over the years, we have spoken about our financial prudence which, has allowed us to set aside reserves of over one year's running costs. The Trustees agreed that any deficit in 2025 will be met by the reserves of the Charity. However, using the reserves to prop up a deficit budget is not a long-term solution.

It was noted the majority of expenditure is spent on employee costs. The costs for premises generally relate to the repairs, maintenance, rates and utilities for the two centres, with supplies and service mostly relating to the cost of catering. The uncontrollable expenditure is the depreciation.

As can be seen 83% of our employee costs relate to the provision of front-line services. Only 17% relate to the management, finance, HR, and Charity engagement functions.

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The last twelve months have been challenging with the volatility in the markets and impact on prices; however the decisions we have taken in previous years have left us in a stronger position to deal with them thanks to the hard work of Trustees and staff. In conclusion, a slide was shown which demonstrated the initiatives, strategies and policies, which over the last five years, have been developed and incorporated, into our Business Plan, necessary, to ensure the most effective and efficient running of both treatment centres in this financial environment.

We have introduced policies to enable the Charity to achieve efficiencies, which have been invested back into front line services, while at the same time maintaining the level of expenditure in the Charity.

The increase in the donation rate in 2016, the first one since 2011 has provided us with a strong financial platform and a Medium-Term Financial Strategy, which has enabled us to invest more in the health and wellbeing of our patients and your members and colleagues, which is at the forefront of what this charity is about.

We have executed our plans to develop our facilities, to best support our patient's treatment.

We have an asset management plan for the next ten years, which has been costed; together with a means for financing it.

We have an Estates Strategy which includes the depreciation of our buildings to ensure that funds are in place for the future.

Our income generation is continually being developed, looking at all potential opportunities to support the Charity. This is now supported by the addition of our trading arm which provides greater opportunities to generate additional income which will be invested back into the Charity.

We believe that the hard work over the last five years, by the staff and Trustees, together with the continued support of officers, puts the Charity in a strong and positive position going forward.

This is as always, a challenging, but exciting time for the Charity and I hope that today, I as your Treasurer, together with the Trustees and all the staff, have demonstrated our commitment to ensuring its future success.

There were no questions

3.6 Report on Digital Transformation, Evolve, Police Staff and Wellbeing Breaks Presented by Sarah Ward, Head of Clinical Services

Sarah Ward, Clinical Director, opened her report by introducing herself and Clare Gascoyne, Joint Head Physiotherapist at Harrogate.

She provided a snapshot of the hard work of the clinical teams over the last year, in addition to the 'bread and butter' of residential rehabilitation. She was happy to report that there were healthy waiting times across the Charity for all programmes.

Firstly, I would like to celebrate the launch of our new online support service for those donors who have failed their job-related fitness test in the last six months. This service combines support, coaching and fitness advice to those in need, working alongside any Force provision available. This service launched in Autumn 2024 but has been underutilised to date.

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Another pathway I wish to highlight is the women's health service which you will hear more about from our service lead, Clare Gascoyne, later. This service has gone from strength to strength, delivering successful 1:1 online treatment as well as the launch of the menopause groups which are now fully embedded and has received excellent feedback so far.

We have also run two more successful Occupational Health Networking days, including one specifically for PT's and Physio's and a larger more inclusive one in October 2024. Both were successful for ensuring collaborative working to support all our police service donors and ensure that the PTC is aware and informed about the current policing landscape.

The next Occupational Health days will be in Autumn/Winter this year, and for the first time we will be holding one in Harrogate and one in Scotland and hopefully including some guest speakers too.

A final point to highlight is the continued collaboration with an external stakeholder to support provision of care with Rachel Rogers of Phoenix Trauma Solutions for individuals with complex PTSD. We have run three courses this year with excellent results. I believe Rachel is here with us today so do take the time to reach out to her.

The digital transformation has taken up a large amount of work of the clinical leadership team. After successfully agreeing a contractor who started in August 2024, it has been an opportunity to bring together all of the clinical services to review all parts of the treatment programmes applications, our clinical processes and documentation. This has enabled us to improve our cross site and cross discipline consistency and improved governance.

Here is a sneak preview of our new system Evolve which is still under construction. As mentioned before, we are hoping to transfer over in Autumn 2025.

As you can see it has lovely clean aesthetics with an intuitive flow for the patient accessing it to complete their application for treatment. This will enable all applications to be completed on the patient's device of preference and will also be available via our new website. It will also link into electronic medical documentation for all clinical services to use.

These developments will enable the PTC to gain much needed instantaneous data insights into our policing population and audit the good work we do, as well as help to highlight any challenges.

Police staff were able to attend the PTC for treatment from July 2024. S Ward showed a table with the breakdown of those that have attended since that date. It is important to recognise that these numbers are in addition to specific police staff groups who were already eligible for example CSI or Detention Custody. It has been a slow start, but interest and attendance is growing.

Excitingly from today we welcome the College of Policing too.

The wellbeing breaks and days have been a successful 'brief' intervention and revenue stream for the PTC in 2024/25. In total we have had 224 attendees across both sites benefitting from a breathing space, a pause and expert guidance, in addition to feeling valued by the Force that has paid for and released them to attend.

A small selection of testimonials were shown indicating that overall attendees feel valued by their employer and also recognise and leave with the resources they may need to support their wellbeing afterwards.

There were no questions.

Update on PTC Women's Health Programme Presented by Clare Gascoyne, Head Physiotherapist

S Ward explained that Home Office police workforce data for England and Wales shows 35.4% of Police Officers are female and 62.7% of Police Staff are female. With an ever-increasing number of women in the police workforce, women's health matters have an ever-increasing importance.

Clare Gascoyne, Joint Head Physiotherapist then gave an update on the women's health programme and developments, but before doing so gave an overview of the rationale and importance of offering this service to the Charity's donors.

The service was set up at The Police Treatment Centres in response to listening to many women open up about their difficulties and struggles managing women's health related problems whilst at work with great difficulty accessing healthcare services for support.

- Symptoms associated with hormonal changes or gynaecological conditions can have a huge impact on quality of life with important consequences for physical and mental health.
- Symptoms can be disabling and cause embarrassment, and are often associated with depression, anxiety and social isolation.
- Women's health conditions can negatively impact work performance and quality of working life, with high rates of absenteeism, as well as affecting home life, hobbies, socialising and relationships.
- Unfortunately, despite increased funding for women's health services, waiting lists are incredibly long for gynaecology and can be up to two years to access pelvic health physiotherapy in some places.

Setting up this service allows our donors to receive support early whilst awaiting NHS intervention.

We have seen the largest demand for support with menopause related symptoms. Although awareness of menopause is slowly increasing, the services and support available from healthcare services is still limited. Statistics from the menopause survey report, by PFEW, published last year highlight how common it is for menopause to have a significant impact on people's working life within the police service.

- 83% of women had found their symptoms moderately or extremely problematic at work.
- With over 80% of respondents reporting sleep disturbances, tiredness, poor concentration, low mood and lower confidence resulting from menopause as the most problematic symptoms for them at work.
- 33% had considered leaving their job because of difficulty dealing with menopause symptoms at work.

As a result of the demand for support we set up our online eight week group menopause programme.

We have also had a large demand for support with pelvic floor related problems as these can have a significant negative impact on women. Strong pelvic floor muscles

are important for many everyday activities and most people are not aware of their role until they don't work effectively. Imagine, being afraid to laugh or cough when in the company of colleagues, or worrying where the nearest toilet may be, or the dread of performing policing frontline roles or OST tasks that may require exertion or running.

- Over 60% of women in the UK have at least one symptom of poor pelvic floor health (urinary or bowel dysfunction, prolapse, sexual dysfunction or pelvic pain).
- Over half of those with symptoms do not seek help, often due to thinking it is a normal 'part of being a female' or being too embarrassed.

Although it may be common it is not normal.

- Pelvic floor muscle training has the highest level of evidence to demonstrate that with the right assessment, education and training, it can be improved, just like any other muscle.

The Charity's donors are able to access support early with the online service, and we have seen the positive difference this can make to a women's quality of life with a secondary positive impact on their psychological wellbeing.

Since launch eighteen months ago – approximately 100 donors have accessed the online women's health service, with many others seeking support and advice during their residential stays.

Applicants:

60% menopause

25% Urinary dysfunction,

9% post gynaecological surgical

6% mix of ante/post natal and other gynaecological conditions

Many have had 1-1 support and we have run five online menopause group programmes and 61 women have accessed these, to date.

We use Patient Reported Experience Measure (PREM) to measure our patients experience, of our services and their interaction with clinicians, and overall satisfaction.

Our rating scores for one-to-one interactions are excellent with 5/5 and 4.9/5 stars respectively, for giving clear education, explanations and advice; and feeling listened to with compassion, understanding and care.

Some testimonials from women the Charity had supported on a one to one basis were then shown.

Speaking about women's health problems, in particular urogenital symptoms can be difficult, and we know that pelvic floor dysfunction is hugely under-reported.

It is important that women are able to have a confidential conversation, in a safe environment where they can open up and feel supported. Our patient feedback shows that we are taking the time to listen and understand the impact of symptoms, helping these women to make a plan and improving their confidence to manage and improve symptoms, resulting in a positive impact on their quality of life.

Some testimonials were then shown from women who had completed the online group menopause programme.

All attendees who have completed our feedback for the menopause programme felt that the programme had met their expectations and importantly all felt empowered, with increased confidence to manage the transition through menopause, after gaining an enhanced understanding of menopause and how to manage their symptoms and maintain good future health.

We have continued to invest time and resources into staff training and education. Several of the physio's and fitness staff have undertaken menopause education to increase their understanding of how it may impact their patients.

Most of the fitness team have completed ante and postnatal specific rehabilitation training, as well as urinary dysfunction and pelvic floor education. This includes males as well as female staff so all can understand, support and confidently advise women.

The clinical staff also have the knowledge and expertise to support women after gynaecological surgery with their rehabilitation back to full activity, including frontline duties (usually the NHS does not offer women physiotherapy post gynae surgery, but for those working in active frontline roles, they often require the right education and support back to full strength and fitness).

After supporting so many online we can now share with everyone that we are now launching our new residential pelvic health physiotherapy service so women that need further assessment or manual treatment intervention for their pelvic floor with a pelvic health trained physiotherapist can now access this at the PTC.

We will continue to audit clinical effectiveness of treatment intervention with the use of outcome measures, and collate feedback and review the effectiveness of the delivery of our services, implementing change when it may be required.

There were no questions.

Following C Gascoyne's presentation Helen Brear, a former Patient, gave a short overview about her experiences that led to her attendance on the Psychological Wellbeing Programme, and how this helped her.

3.7 CHIEF EXECUTIVE'S REPORT **Presented by Patrick Cairns, Chief Executive**

P Cairns, CEO opened his report by commenting that those of you who have been to previous AGMs know the format that I have typically used in the past is a resume of the last year, a comment on where we are at the moment and then a look to the future and what next. I intend to follow the same structure again this year, which has at least a sense of some familiarity for you and me and will help the flow.

Before I start, I do not want to necessarily name check everyone, but I would like to just pick out a couple of our fellow police charity colleagues in the room and thank them for coming.

Tim Packham representing The Police Children's Fund
Jon Carter-Lang representing Flint House
Jerry Graham representing The Ben Fund

And you will hear me say during my report, do support the PTC or TPCC as your charity of choice, but if you are not going to do that, do please consider supporting these other great

police charities all of whom are doing marvellous work for the policing community day in and day out.

I have now delivered a number of these AGM reports, and when I start thinking about writing the report as I do in April believe it or not every year, struggling for inspiration, it really does seem to be an uphill herculean task. I was tempted this year in line with all the latest AI fashion to shout at ChatGPT or another AI interface "Chat GPT Write me an AGM report about the PTC"

Now some of you who are now reaching for your phones to test that and whether I did that, will actually get a suggested report from Chat Gpt that is quite well written, literate, and most importantly, much shorter than my Report, and brevity does have a quality all of its own, but it is all me this year for good or bad so.....

Let us start with the more important matter of residential patient numbers we treated at both centres in 2024 which were:

- 3,459 patients
- 525 of these were retired officers
- 224 were treated through Wellbeing events

To give you some sense of perspective in 2019 which was our last full year pre covid, we treated:

- 3,777 patients in total:
- which included 359 retirees.

But although the 2024 numbers have not quite reached the 2019 figures, they continue to grow year on year.

- 3,310 patients in total
- 488 of these were retired officers
- 320 were treated through Wellbeing events

The absolute key to financial success at the PTC as I mention every year is donor numbers, and it does not matter how innovative and class leading we think we are in terms of our treatment programmes, or how we might think we can rise above any discussion points for wider eligibility or inclusivity for the PTC within policing, to do any of the things we do superbly well, we must be able to make the funding lines and income generation work for the Charity and maintain high sign up rates of individual donors which typically provide 90 plus percent of the PTC income in any year.

At the end of 2024 we had 49,700 serving officer donors to the PTC and 10,171 retired officers so close to 60,000 in total which is the highest overall number of donors that we have in the last 15 years at least.

We have been supported in this with a mutually beneficial partnership with the National Police Health Care Scheme which has helped us to grow our numbers, and we are grateful to Jim Gray the CEO of the NPHS for his work (Jim is not with us today) and Nick Munnely – Chair of Northumbria Federation who is here for their work in continuing to grow the NPHS which has benefitted both our organisations, and please thank the rest of the NPHS Directors and team for their work and support.

The donor numbers of serving officers was 52,244 in 2011 and we are not far away from that level in serving officer and now staff donors and above it overall when we factor in retired officers, but there is no question that younger officers who may not plan on serving

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a full career or even second career officers are less likely to sign up than previous generations for a variety of reasons, and it is also much more difficult for us at the PTC to reach out to these new joiners directly and encourage them to sign up to the PTC.

I think one of the most compelling lines that we have in our sign up literature is that the first year is free, but you can still come for treatment in that period, and we always hope at the end of that period, individuals will have spoken to their more experienced colleagues and been persuaded to keep on donating.

Only 6% of our donors do attend for treatment in any one year, and I am confident that all of those will be lifelong donors, but by way of another plea from me, I would ask all association and federation colleagues who are here today to remind all Line Managers to facilitate and support the attendance of their colleagues at the PTC when they apply for treatment. We know it is tough to lose people even for short periods of time from small teams, but it really does help those individuals when they need it and helps to support the overall team structure and performance when they get better, fitter more motivated members of the team back into the group after a stay at the PTC.

It probably will not be a surprise to anyone to hear that if a Line Manager has attended the PTC for treatment then he or she will be much more likely to encourage and support the attendance of members of their team at the Centres, but I want to emphasise that the PTC is most definitely a place of work, where our serving patient workforce attend on duty time, and individuals do work very hard whilst they are here to get fit and back to work, so coming to either of our centres is work.

So, what conclusions can we draw from this, I think first and foremost we are operating at a strong but manageable occupancy level considering there is much change going on at the PTC at the moment. We are creeping back up to that 2019 attendance level, and it looks like we are on track to match that figure this year, and retired officers continue to grow as a percentage of our overall numbers who attend the PTC.

Those of you who were here last year will recall that we announced that we were going to open up to Police Staff as donors, and they could then apply for treatment. It is now slowly picking up pace with almost 1,500 police staff donors and 47 police staff patients treated so far to May of this year, and this will continue to grow, and as well as demonstrating that we genuinely are an inclusive charity for all of policing and indeed law enforcement, those extra 1,500 police staff donors contribute over £141,000 in income which we would not otherwise have received in year. We are trying to increase that number further and of course make police staff aware of our existence, but our efforts have been slightly frustrated by the fact that the main police staff unions have declined to support our efforts to advertise this information, so we have had to circle back and look for other approaches to this issue, and we do have some plans to do that this year.

As you have already heard, we have continued to try and deliver an increased number of wellbeing events, both day events and overnight visits at both Centres, and it remains a fantastic way to deliver short but high impact treatment services to groups and specialist teams and others over weekends or short periods, which can make a real difference to their treatment and wellbeing, and this is something we continue to look at expanding and developing in the future.

We do have lots of enquiries for wellbeing breaks and many of those do translate into bookings and it is looking like this will continue to be an increasingly part of our core treatment programmes and of course a vital income generator for us.

The same can be said about bookings at our Centres for Conferences and Meetings. We are always looking to increase our income at the PTC and where we can fit them in around

patient treatment, which is the key part of what we do, we have worked hard at both centres to expand our conferencing and meeting capacity and capability and now have regular groups from within and outside policing making repeat bookings at our centres; all of which helps to contribute to those vital running costs, without impacting on our raison d'être. Thank you to those of you in the audience who have taken advantage of that and sent business our way and keep it going.

Finances are the life blood of every charity; you neglect them at your peril, and we do spend quite a lot of the time trying to balance income and expenditure and it is one of those tasks that you can never leave alone and have to closely scrutinise on a daily basis.

You have already heard during the Treasurer's Report and Auditors Report that we did end 2024 with a modest budget surplus although we set a deficit budget at the beginning of the year, but the price of everything seems to have gone up in the last 48 months, with additional pressure on our services, treatment plans and of course real estate and going forward that will remain a challenge. You really are only as good as your last balance sheet, and although last year did contain many positives, we also had some shocks and unwelcome surprises, which included rather unexpectedly the announcement of Employer's National Insurance contribution increases and a reduction in the threshold at which they are first payable which has now started in April of this year and will add over £150,000 on in year expenditure. We are grateful for all those who have advocated on our behalf including our local MP here in Harrogate Tom Gordon, but there will be no u-turn from the Chancellor on this issue, and we are stuck with that, so must cut our cloth accordingly and build that into our MTFS which we have done.

In terms of the income, grants and donations remain an important part of what we do. Eleven years on since I first arrived as CEO PTC I would like to say to you that all of our constituent Forces do give us something, but that is not the case, sometimes from year to year it is "most" but other years it is "many" but there remain some Forces who do not make any grants to the PTC and others who make a very modest one. To be fair there is no compulsion to do so, but I do slightly wince when I see a senior police leader, with budgetary authority talk publicly about how they value their police officers' health and wellbeing, and they have just rejected a grant request from the PTC.

Grants from Forces rarely happen unilaterally though and there is always quite a lot of chasing that we have to do, governance hoops that we must jump through, and business cases to write. It is also often a long drawn out process that goes on for many months, with some Chief Constables telling me that it is the responsibility of their PCC, and the same PCC telling me it is the responsibility of the Chief Constable. To further complicate the process, pretty much all of our Forces have different processes we have to go through, to apply for a grant, and rather dispiritingly, we often have to put the same amount of effort into applying for a large grant which is eventually successful, as one where we ultimately do not get anything.

I am not claiming that a grant to the PTC or another excellent police charity is the only way for a Chief Constable or PCC to show how they support and value their police officers and staff and their physical and mental health, but they could do worse, as the vast majority of any grant money goes directly to funding both of our treatment centres and directly improves the physical and mental health of all our patients. I should also highlight that all our patients benefit equally, creating the situation where a police patient whose Force does not make a grant to the PTC, benefits to the same degree as a patient whose Force does. That, to me, does not sound quite right.

These grants and donations form part of a vital income stream for the PTC and we are also very grateful for large and enduring grants from the RUC GC PSNI Benevolent Fund, and the Scottish Police Benevolent Fund all of which help us hugely each year.

Approved by: _____ Chairman BoT Mr Liam Kelly Date _____

We do occasionally get grants from non-police trusts and foundations, but they are to be honest rare, and of course there are other sources of income you have already heard about from the Treasurer including from the lottery, B&B and swimming pool rental, but we are also very grateful to individual Federations who might have chosen us as their charity beneficiary for a dinner, conference or awards ceremony which also really helps.

One example of that is Richie Murray from Cleveland who presented a cheque to Craig Grandison our Treasurer from some fundraising at the Cleveland Bravery Awards in March this year, and also Ben Pearson of PTSD1965 and a retired officer who organised a dinner with the PTC as the beneficiary charity which raised £6,500 for us, both of which were very welcome.

There was some discussion in 2024 about whether police charities, which would include the PTC, might receive a small percentage of money recovered through Proceeds of Crime Act (POCA) and Asset Recovery Incentivisation Scheme (ARIS) and I have been involved in some of the discussions, but to my certain knowledge this has been talked about now for several years, it does not seem to be top of anyone's agenda or gained any real traction that I am aware of, as there are more political votes to be gained when this money is disbursed to local community projects rather than police charities, but we continue to monitor the situation and remain engaged.

I would also like to highlight the grants from both Immigration Enforcement and Border Force to pay for their workforce who need our help to come to the PTC. They are doing it to support their teams, but there is of course a wider law enforcement benefit treating personnel from these agencies, but it massively supports the PTC, and I would like to publicly thank Chris Nisbet and Mark Jefferies from Immigration Enforcement for their public and personal work on this and who are in the audience today for your support, of the PTC and of course your people, your efforts really do make a difference to us so thank you.

Individual fundraisers for the PTC are always very welcome, and every now and then, we do get some who choose to fundraise for the PTC, and those donations no matter how big or small really do make a difference. A slide was shown of Paul Cording, one of North Yorkshire's TV Police Interceptors who decided to run around Harrogate many times over 24 hours, a total of 126.8 km which was his collar number to celebrate his 24 years with North Yorkshire Police and imminent retirement and who raised £7,500 for us.

The next slide showed Victoria Lee a Merseyside Officer who climbed Mount Kilimanjaro last year to raise £1,400 for the PTC, (and if you look away from the screen, you can also see Victoria in the room as she has joined us today, so thank you Victoria for that superb effort) so again I would encourage any of you in the audience and beyond, if you are thinking about doing something of that nature for charity, do not be shy about doing it for the PTC if you are looking for a worthy charity to support.

We remain fortunate in that the vast majority of our income comes from serving and retired officer donations which we can depend on and predict within our Medium Term Financial Strategy, but in many respects that is a big chunk of income that could worryingly be affected if something dramatic were to happen in policing that would change how we generate income, but for now it works well for us.

All charities should work to diversify their income, and as you have already heard from the Treasurer we do so at both our Centres in a number of other ways as long as it does not compromise patient treatment and care.

It is not always easy, and there is a constant tension between providing a service and how much it costs to do so, but we are clear we have a responsibility to deliver a first class treatment service to our police patients, but we must do that in a cost effective and affordable manner, not just in year, but for many years hence and in doing that, we need to have a coherent plan for raising money from other sources and for securing these diversified funding streams.

The patient feedback over the last 12 months has been as strong as I can recall drawing positive comments on everything from our treatment plans, cleanliness of the centres, quality of the food, and pretty much everything else.

On that note the single most important and repeated item in our weekly patient feedback reports is the kindness, professionalism and good humour of our PTC staff at both centres, and it is important that we do recognise this, by paying them correctly, and as long as it is affordable, giving them strong pay awards each year to ensure they feel both valued and recognised and are able to keep up with their own household bills, and that we recruit and retain the best people to work in this marvellous charity.

So, moving on to some other activity, what else happened during the year. CET our Charity Engagement Team continued to be very active in 2024 and conducted 357 engagements and presentations.

The majority of these engagements were still face to face and in person but there is a growing number of them that are virtual and offer great value, and our CET Team really do deliver significant bang for the buck on our behalf. It was a slight rise from the number achieved in 2023 which numbered 306 engagements but a significant rise in all the post COVID year visits. With some of these presentations, conferences and meetings we do have to fight our way in the door and overcome some reluctance by Federations or Forces to allow us to be there, so do please help us to facilitate these visits and indeed invite us if you have stuff going on, as it really does help us to help you, and it is always a good use of my time, the CETs time and indeed everyone else at the PTC.

We do also spend a lot of our time hosting internal visits to both centres (a slide of some of the visits was shown) and although some can be more time consuming and demanding than others, we do explain to all visitors that they are seeing us as we are on that day as we are very much focussed on patient treatment, and to be fair pretty much all of them understand that, but these again are crucial visits and part of the familiarisation for our friends and stakeholders.

One visit that we have not had, and ironically is worth a mention, is we have still not had a visit from anyone in the new government, and 11 months on, I am not sure that I can describe them as the "new government" any longer. We did not to be frank receive any support (financial or otherwise) from the previous government, and when we had a change of government last year, we did have high hopes that we might be able to re-set these relationships.

Anticipation was heightened when in the middle of the civil disorder last year there was regular and fulsome praise from the PM, The Home Secretary and the Policing Minister about what a brilliant job the police had done and recognised the toll on officers' mental health of being in the middle of the disorder of communities they policed and supported.

I wrote to all three individuals last summer asking to consider some funding or even a visit to our centres, but despite multiple prompts, chaser letters and follow ups, we have still not received any funding to support our work or had any visits from any of them. I do recognise that all of them are busy people, but I still believe it would have been an easy

and quick win to visit the PTC, and demonstrate their commitment to policing, and we have not given up yet, but will continue to chase them all.

As a side note, I am pleased we were able to support many of those police officers who were injured in the civil disorder and expedite their attendance at the PTC for treatment and also offered an amnesty for Merseyside police to sign up to the PTC and benefitted a number of their officers and police staff, and of course others who suffered physical injuries in the civil disorder, and at the end of the day, that is what we are here for at the PTC.

I mentioned Retired Officers in my opening remarks, and Retired Officers are an increasingly important part of what we now do at the PTC. We had 10,171 retired officers donors to the PTC at the end of 2024 which was an increase of 15% over the previous year, and it will of course be even more now and this we forecast will generate over £610,000 for the PTC in 2025, which we are confident we will exceed.

I also mentioned that we treated 525 retirees in 2024 which has been our highest number ever and over 15% of our overall total. When I first arrived in 2014 retired officers were about 8/9% of our overall total of patients treated so you can see how that number has grown, and some of these would have been treated on the Retired Officers Wellbeing Programme which continues to evolve. We are also grateful for donations from some of these branches to our charity.

That number of Retired Officers merits representation on our Board of Trustees and I am pleased to say that we have strong voices from the retired officer communities on our Trustee Board in Alan Lees as CEO of NARPO and Matt Hamilton the General Secretary of RPOAS so I can assure you that we are very much attuned to the views of the Retired Officer community, and we work very hard to ensure they feel a valued part of the PTC and always will do.

I mentioned last year during my report that Police Care UK had suspended its Intensive Trauma Service courses which we had hosted at PTC Harrogate two years previously. As of now we are in partnership with Rachel Rogers one of the original creators of the ITS, who works under the banner of Phoenix Trauma Solutions, her new company, and she has already run some of her new courses which provide similar support to the ITS, which the PTC has continued to host at its Harrogate Centre, and I know Rachel is keen to expand these, and we are keen to continue to work in partnership with her and Phoenix and they are receiving very positive feedback so far on the value and benefit that they are delivering.

So, what next. We are in a good place clinically and financially with some big projects in the pipeline and some other changes we need to bed in over the next 12-24 months.

We do need to look over the horizon and prepare for what next because you think you are in a good position and ready for the future, and then suddenly, something has changed, and you are not. However, we also need to ensure we are not constantly living in a state of flux and change which might adversely affect all those police workforce patients coming for treatment now.

There is still much to look forward to this year amongst business as usual we are hopeful that we will be delivering on our digital transformation project, the PTC App, solar panels at both Centres, real estate expansion of our Centres and everything else that we have planned over the next two years and which I hope I will be briefing you in greater detail next year.

We were also very pleased that HRH The Princess Royal agreed to renew her patronage of the PTC and to serve another three year term with us.

There is never a good time to raise the donation rate, and it is literally the only thing in my world that has not gone up a penny in the last nine years, but I had trailed this announcement last year that we were close to putting it up then but I can now formally confirm that the PTC donation rate for Serving Officers will go up for the first time since 2016 to £9.99 per month from 1 January 2026 and the Retired Officers' donation rate will increase to £5.99 per month from 1 April 2026.

We have worked hard to keep it at its 2016 level for the last nine years but the moment has arrived when it has to go up which we will do some communication around shortly, and this will allow us to maintain our superb treatment programmes and facilities at the same high level that they have been for the last decade and to maintain a strong financial position and MTFS for the PTC and hopefully keep it at that level for a while.

So, in conclusion there are some challenges ahead, but I remain 100% confident that we are up to tackling them, and the PTC remains in a very strong place. We are thinking about the future and about what next, and I am positive that we can and will rise to the challenge whatever that might be.

There is quite a lot of information there that I have covered and lots of planning for where we go next, but I also hope that I have provided you with some reassurance, that we are in a strong position clinically and financially, and as policing has evolved in recent years, so has the PTC.

So, thank you all for your support this year, and a particular thanks to all the PTC Staff at both Centres even though there are really not many of them here today, they really are what the PTC is about, and the value we add to all of our patients at both centres.

That concludes my presentation subject to any questions that you might have.

J Carter-Lang, Flint House Police Rehabilitation asked if the new donation rate was before or after Gift Aid and it was confirmed these were the amounts the Charity would receive. Individual officers would pay less depending on their personal tax band.

3.8 ANY OTHER BUSINESS

There being no further issues, the Chair declared this section of the meeting closed.

4. THE POLICE CHILDREN'S CHARITY

4.1 MINUTES OF THE ANNUAL GENERAL MEETING HELD ON 4 JUNE 2024

The minutes had been circulated to all members, displayed on the Charity's website and were taken as read. The minutes were proposed by A Lees, NARPO and seconded by T Purcell, Police Service of Northern Ireland that they be accepted as a true record. All present agreed.

4.2 MATTERS ARISING FROM THE MINUTES

There were no matters arising.

4.3 AUDITORS REPORT Presented by Andy Nichols, TC Group

Approved by: _____ Chairman BoT Mr Liam Kelly Date _____

A Nichols, TC Group reported on income and expenditure which showed that income in 2024 was £1,259,000 and expenditure of (£909,000) which related to beneficiaries' grants.

The balance sheet of the Charity is £16,220,000 in total showing the reliance on the investment portfolio.

The audit approach taken is similar to that taken for the PTC and resulted in an overall unqualified positive audit report.

There were no questions.

4.4 TREASURER'S REPORT **Presented by Craig Grandison, Treasurer**

C Grandison opened his presentation by reporting on the Charity's financial position, detailing the work that the Trustees and staff of the Police Children's Charity have undertaken, to ensure its long term future.

The out turn for 2024 suggests that the Charity made a surplus of £350,058. While the accounts represent a surplus he highlighted a couple of items.

The Charity is obliged to make a year end provision to cover all of the beneficiaries, contained within our records at the end of the year. The provision is based on providing support throughout full time education for each child up to the age of 25. The current provision is approximately £3.6 million. Between years the provision can fluctuate for a number of reasons. For example:

- New beneficiaries being added to the list, together with their age and the financial circumstances of the family.
- The number of children that leave education in the year.
- Variances and changes in the household income.

In the year 2024, the provision required decreased by £247,766 generally as a result of the age profile of the children together with making a provision for the new beneficiaries, and the payments made to beneficiaries during the year to support them.

This provision will change on an annual basis dependent on the number of beneficiaries claiming and the age of those beneficiaries. I must stress this is an accounting provision and not cash held or paid out within the Charity.

Also, in 2024, the Charity did not need to draw down on its contingency making a saving of £83,320. A contingency is required as the Charity does not know how many new beneficiaries it will take on in the year and the amount it will have to pay out.

This meant that if you adjusted the accounts for these items the Charity made a small surplus of £44,437. This was in line with our predictions and ensures money is being spent supporting our beneficiaries.

2024 was a turbulent year with both the wars in the Ukraine and the Middle East. Despite this we saw the value of our investments increase during the year. We monitor our investments on a regular basis and the movement through the year is in line with worldwide markets. The level of dividend remained constant during 2024 with all the money being invested back to our beneficiaries. However, the impact of the proposed tariffs by the USA has had a significant impact on the values of investments as it has

worldwide. The Trustees continue to see them as long-term investments and will continue to take the advice from Prosperis and Cazenove in plotting a way forward.

The majority of income received by the Charity is derived from dividends. As you can see from the graphics 60% of the income generated in 2024 was from dividends and only 40% from donations.

In terms of income this means £716,000 comes from dividends and £493,000 from donations a difference of £223,000; this is a gap which is likely to keep widening year on year. This demonstrates the key reason for maintaining our investments at the current level, as without them we would either have to reduce the amount of support we provide or increase the donation rate. It does highlight the need to encourage more donors to the Charity.

The Trustees are constantly reviewing the benefits provided and where possible will look to provide additional benefits. During the year the two biggest changes were:-

The addition of the birthday gift. The Trustees approved a new grant to celebrate the birthday of all children up to the age of 18. The value of the grant is £150 and will be paid at the end of the month of their birthday.

Perhaps the most significant change is to allow Police Staff to donate to the Charity and to be eligible for all associated benefits, you will hear more about this later from the CEO.

From the feedback we know that the new grants provided have made a big difference and we would ask you to encourage your colleagues to sign up and support the Charity, as sadly you never know what is around the corner.

While the financial results from 2024 are a good news story we continue to remain, cautious and realise that there is potential for further cuts in public spending which would put additional pressures on the budget of the Police Children's Charity, and the wider police family. We are also aware that it is difficult to persuade new recruits who don't have children to sign up, which adds a further pressure to the Charity. As a method of financial prudence, the Charity presents the Trustees with a medium-term financial forecast as part of the budget process. Things which could have a significant impact are if the government decides to reduce public spending coupled with the cost of living for beneficiaries.

Increasing the donation rate in 2018 together with the information we have today gives us some confidence that we will be financially secure until at least 2029 when we will potentially be operating with a small surplus. One of the key reasons for the MTFs is to look at how we can increase income or reduce expenditure in order to allocate more funds to our beneficiaries, and the increased donation rate continues to give us time to put plans into operation.

2024 saw the widening of eligibility for support from the Charity, as Police Staff were, for the first time, allowed to contribute and to benefit from the available grants. The Charity Engagement Team have invested considerable time in promoting this to as many Police Staff as possible, but any support you can provide with this would be greatly appreciated, as donation rates continue to remain low.

The addition of the grants for all has been a great hook for potential donors, who can have tangible benefit from signing up to the charity after twelve months. A testimonial showing the importance of the wellbeing grant to Lily was shown. Lily was born with cerebral palsy and has benefitted from a laptop to assist with her studies.

The projection of the medium-term financial strategy has enabled the Charity to approve a balanced budget for 2025 of approximately £1.2 million.

So, to conclude, over the last few years the Charity has reacted to changes in society and has adapted the way benefits are allocated to its beneficiaries. The Charity ensures that all benefits are discharged with probity. Through this the Charity has been able to target those most in need with additional money, while not losing sight or support for others.

The timeliness of grant making has been increased, so that beneficiaries receive a registration grant upon receipt of their application and will then receive a minimum of £10 per week per child together with seasonal gifts.

The Trustees are continuously reviewing the benefits and where possible approving additional new benefits, making the Charity more modern, providing a better range of benefits, but more importantly it makes the Charity fit for purpose going forward.

C Grandison concluded; I hope that today, I as your Treasurer, together with the Trustees and the administrative staff, have demonstrated to you, how the Charity is supporting the children who have lost a parent or those that have been medically retired from the service, to the very best effect.

Following the Treasurer's presentation T Packham, The Police Children's Fund asked for details of the donations vs. dividends and how many donors the Charity had. It was noted this would be covered in the Chief Executive's report which would follow.

4.5 CHIEF EXECUTIVE'S REPORT Presented by P Cairns, Chief Executive

P Cairns opened his report by explaining that, as ever, the TPCC report will be significantly shorter than the PTC one. I will start with the donor numbers and the beneficiaries for the Charity and go on to map out some of the successes in year, but also some of the challenges which we currently face at TPCC.

As a reminder in 2011 we had almost 44,000 donors to the Charity, and as at the end of 2024 we had 26,800, which is a modest increase of 170 over the previous year.

Trying to persuade serving officers and police staff to sign up to the Children's Charity remains very hard work, in fact is a battle to just hold the line in terms of donor numbers, many younger officers without children starting on lower salaries simply do not see the benefit of being in TPCC, and if they were worried about missing out, anticipate that if they did ever have children in the future, that they could sign up then on a "just in time basis". Needless to say, when that moment comes, many of them have forgotten that the Children's Charity even exists and are not likely to sign up. It also disappoints me when I discover how many police officers and staff have literally never heard of TPCC, but how when that information is put in front of them, they are moved by what a fantastic charity it is.

We are out there, talking about the Children's Charity all the time, but for some reason, the message still does not get through for all.

It is worth highlighting that the very modest monthly donation rate of £1.50 per month or £18 per year, remains fantastic value, and a source of amazement to me that every individual serving officer and staff member does not simply sign up if only to support the families of colleagues if the unimaginable happens to them.

The loss of 17,000 donors since 2011 translates into a loss in income of over £306,000 per annum for the Charity, and we are at the stage now for the last few years where the income that we generate from investments for TPCC significantly outweighs the income from donations (although the wobbles in the global stock markets in April with the potential for more turbulence does make us hold our breath a little bit at moments like that), but on a positive note we are confident we have enough in reserves and investments to financially support all our current beneficiaries through their educational lifetimes and beyond should three wheels fall off the TPCC waggon!

Over the last five years we have added a number of new benefits to the Charity including partner cover, added grants that serving officers could access for child counselling and Ex Gratia Wellbeing Grants, and this is now the full list of those benefits (the list of benefits was displayed).

Despite the challenges for the year with donor numbers, we actually remain in a financially strong position, mainly as a result of the income from our investments, and there is therefore still much to celebrate this year at TPCC in what we have achieved.

In terms of beneficiary numbers, at the end of 2024 we had

- 290 Child Beneficiaries
- 53 Students and 3 School Leaver Grants
- 34 Beneficiary families used St George's House and the Auchterarder Cottages
- 36 new beneficiaries.

And we spent over £800,000 on supporting those beneficiaries. If we break that down a little bit further, we can see that we have paid out over £172,000 in Summer and Christmas Grants in 2024, and the Charity paid out £83,500 in further education grants.

Child counselling and Wellbeing Grants which are also a relatively new grant have also increased significantly, and in 2024, we helped support 29 serving officer families and spent £4,755 on child counselling grants for the children of serving officers and £13,266 on child wellbeing grants. As these grants become better and more widely known, we anticipate these will continue to grow further.

We have also awarded £14,193 in Ex Gratia grants for a variety of items.

In further good news, we have paid out over £21,000 in driving lessons last year for 28 beneficiaries and I am confident this is an unparalleled range of benefits which we do not want anyone to ever have to claim, but if they ever do, we know they and their families are going to be superbly supported by the Children's Charity.

It has also been gratifying this year to see both St George's House here at the Harrogate Centre and the fantastically refurbished cottage at PTC Auchterarder added and well used as part of the portfolio of extensive benefits which will also be well used by TPCC beneficiaries.

I mentioned last year that TPCC had also opened up to police staff, and we still have less than 300 police staff donors for this Charity, so I would ask all of you to try and get that information out there, as every family who donates are incredibly glad that they do so, in the tragic circumstances of them ever needing the support of the Charity.

It is unusual for us to ever actually see or meet the TPCC beneficiaries as it is very much a grant giving charity, but occasionally we do come into close contact with them. One such case was the family of PC Rosie Prior from North Yorkshire who was tragically killed in January this year whilst she stopped on a road to help a stranded motorist. We always try

to gently find out whether the individual officer was a donor to the Children's Charity in circumstances like this, but North Yorkshire Police Federation were very quickly on it in supporting Rosie's husband Chris and the two boys Sam and Max and also flagged up TPCC to them and liaised with us at the Charity.

Although everyone and most of all Rosie's family wish we were not in that situation, Rosie was a donor to the Charity, and the boys have now been formally brought on board as TPCC beneficiaries. I attended the funeral in York Minster in February which was an incredibly sad occasion, and it brought home to me personally the impact of the loss of the parent under these tragic circumstances when I watched the boys follow behind Rosie's coffin in the Minster, but incredibly, at the worst time for the family, we were very humbled to learn that Chris Prior had decided to set up a Just Giving Fundraising page in Rosie's memory with TPCC as the beneficiary, which with the donations from 300 donors have raised almost £11,500 for the Charity, with the possibility of more to come. A tragic incident like this really demonstrates how fickle fate is, and how tragedy can strike at literally any time, but also reinforces the importance and value of the Children's Charity to be there in those awful circumstances.

It really is a case of not whether you can afford to pay in to TPCC, it is a case of can you not afford to so do please help us to reinforce that message to all members of the police workforce.

To summarise, I always feel as if running TPCC is hard work. It is a fantastic charity with a brilliant range of benefits that really do provide tremendous financial support to families who are often at their lowest ebb, so it is frustrating to see those donor numbers go down as they have done consistently over the years.

We do work very hard to get the message out about the Children's Charity and will continue to do so. Over the last few years, I feel as if we have done literally everything we can do to modernise and indeed re-invent the Charity.

We have increased the grants, we have added new benefits, we have added spouse and partner cover, we have become more inclusive, widened eligibility and finally even changed the name of the charity but still donor numbers have fallen, but ultimately individuals have to make their own choices in life, so as long as we are ensuring that the Charity is in strong financial health which it is, and that we are ensuring that the benefits are as strong as they can be, and we are communicating about the Charity and its benefits as widely as we can, which we are, although I do feel sad when I see another early death or medical retirement where the family might have benefitted from the Children's Charity if the police officer or staff member had been a donor to the charity, I know that we are doing our bit, and it is then up to individuals to make their own decision as to whether they want to join.

Thank you will be pleased to know that I have now finished, and I am ready for any questions that you might have.

There were no questions.

4.6 ANY OTHER BUSINESS

No items being raised, the Chair declared this section of the meeting closed.

4.7 CLOSE

There being no further business, the Chair closed the meeting by thanking all the staff for their continued hard work, he also thanked the Trustees, old and new, for their support to the Charity.

The meeting closed at 12.35 p.m. and the Chair invited those present to attend a buffet lunch and tour of the facilities at St Andrews.

ENDS

Approved by: _____ Chairman BoT Mr Liam Kelly Date _____